

REGAL ESCAPES



TERMS & CONDITIONS

1. BOOKING & PAYMENT

- A deposit is required to secure a booking, and the balance must be settled by the specified due date. Failure to pay may result in cancellation.
- Payment methods accepted: credit card, EFT, and other methods as per specific bookings.

2. CANCELLATIONS & REFUNDS

- Cancellations must be made in writing. Fees will apply depending on the time of cancellation prior to departure, as per the supplier's policies.
- Refunds are subject to the policies of the service provider (airlines, hotels, cruise lines). Regal Escapes will assist in claiming refunds but is not responsible for delays or rejections by suppliers.

3. CHANGES TO BOOKINGS

- Amendments may be requested in writing and are subject to availability. Fees may apply, as determined by suppliers.

4. TRAVEL INSURANCE

- We highly recommend travel insurance to cover cancellations, medical emergencies, and other unforeseen circumstances. Regal Escapes is not liable for any losses incurred if no insurance is purchased.

5. SUPPLIER RESPONSIBILITY

- Regal Escapes acts as an agent for third-party suppliers (airlines, cruise lines, hotels, etc.). While we carefully select our partners, we are not responsible for the service provided by these suppliers.

6. TRAVEL DOCUMENTS

- Passports, visas, and other travel documents are the client's responsibility. Regal Escapes can assist with advice but is not liable for denied boarding or travel disruptions due to incomplete or invalid documentation.

7. LIABILITY

- Regal Escapes is not liable for any loss, damage, or injury resulting from third-party services or changes beyond our control (e.g., flight cancellations, strikes, natural disasters).

8. HEALTH & SAFETY

- Clients must ensure they meet health and vaccination requirements for the destinations they are traveling to.

9. SPECIAL REQUESTS

- Any special requests (dietary, accommodation preferences) must be communicated at the time of booking. While we will do our best to accommodate, they cannot be guaranteed.

10. GOVERNING LAW

- These terms are governed by the laws of South Africa, and any disputes will be subject to South African jurisdiction.

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A decorative flourish consisting of a thin, elegant line that starts under the 'R', curves under the 'E', and ends under the 'S'.